

# YAMAHA®

## DISKLAVIER™ AND MIDI GRAND PIANO ELECTRONIC/ELECTROMECHANICAL SYSTEM LIMITED WARRANTY 1 YEAR PARTS & LABOR

### PLUS ADDITIONAL 4 YEARS ON INDIVIDUAL ELECTRONIC COMPONENTS

As an expression of confidence in the excellence of the design, materials and workmanship involved in all the various aspects of bringing the Disklavier™ and MIDI Grand series of pianos to you, Yamaha Corporation of America (hereafter referred to as Yamaha) provides the following warranty. Please read the entire text in order that you may become familiar with its terms. If you should have any questions, please contact your local authorized Piano Retailer or contact Yamaha directly.

#### CONDITIONS OF WARRANTY

If during the one (1) year period from the date of original purchase, the electronic/electromechanical system incorporated in your Disklavier™ or MIDI Grand Piano is found to have a defect in material or workmanship, Yamaha and/or its authorized representative will repair such defect without charge for parts or labor. Yamaha reserves the right to utilize reconditioned subassemblies as warranty replacements in the repair of the product. In the event Yamaha determines that a unit cannot be made to conform, Yamaha is willing to replace the nonconforming unit with either the same model product or one which is the reasonable equivalent.

For the next four (4) years Yamaha will replace any individual electronic component (not to be construed to include compound parts or subassemblies), which by a competent technical entity are adjudged to be nonconforming, without charge. Parts replaced under this portion of the warranty are warranted for the remainder of the original parts warranty. Labor expenses involved in the replacement of such parts are NOT covered by this warranty.

**THIS WARRANTY IS VALID ONLY WHEN A NEW DISKLAVIER™ OR MIDI GRAND IS PURCHASED FROM A RETAILER AUTHORIZED BY YAMAHA TO SELL THIS SERIES OF ACOUSTIC PIANOS AND IS AVAILABLE TO THE ORIGINAL PURCHASER ONLY.** If you wish to obtain the protection of a Yamaha warranty, you should determine that you are purchasing (have purchased) your Disklavier™ or MIDI Grand from an authorized Piano Retailer. Please contact Yamaha directly if you have any questions in this area.

The warranty as stipulated herein, is applicable only in the fifty states of the U.S.A. and the District of Columbia. It is not applicable in the possessions or territories of the U.S.A. or in any other country.

**THIS WARRANTY IS THE ONLY EXPRESS WARRANTY WHICH YAMAHA MAKES IN CONNECTION WITH THE ELECTRONIC/ELECTROMECHANICAL SYSTEM. ANY IMPLIED WARRANTY APPLICABLE TO THE PRODUCT, INCLUDING THE WARRANTY OF MERCHANTABILITY, IS LIMITED TO THE DURATION OF THIS EXPRESS WARRANTY. YAMAHA EXCLUDES AND SHALL NOT BE LIABLE IN ANY EVENT FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.**

Some states do not allow the limitations on how long an implied warranty may last. Therefore these limitations and exclusions may not apply to you.

This warranty gives you specific legal rights. You may also have other rights which vary from state to state.

In the event of any of the provisions of this Warranty are found by statute or by applicable administrative or judicial entities to be unenforceable, the remaining provisions shall remain in force.

#### OWNER'S RESPONSIBILITIES

Please read your owner's manual completely. The information provided in your owner's manual covers installation, operation, safety precautions and routine maintenance. This warranty does NOT cover expenses incurred due to a lack of understanding of how a function works when the product is operating as designed. Your retailer is also an excellent source of information and should be contacted for assistance when clarification relating to the proper operation of your Disklavier™ or MIDI Grand is needed.

1. Warranty Registration. Failure to return the Registration Card does not affect the warranty however, some reasonable method of establishing the purchase date is required. Due to the length of the Warranty Period, the use of the Warranty Registration Card is the best method of fulfilling this requirement.
2. Notify an authorized Piano Retailer of any alleged defects promptly upon their discovery. If your point of concern has not been resolved within the 30 days, contact Yamaha directly.
3. Permit Yamaha, an authorized retailer or agent to provide the applicable warranty service during normal business hours.

#### EXCLUSIONS

This warranty does not cover the following:

1. Failures that are the result of improper operations, maintenance and/or repair.
2. Failures that result from abnormal strain, neglect, modification, accidental damage or exposure to extremes in temperature or relative humidity.
3. Products purchased from dealers not authorized by Yamaha to sell Acoustic Pianos.
4. Products whose trademark, name, or identification numbers have been altered or removed.
5. Radio frequency interference generated by uncertified and/or illegal equipment.

Retailers authorized by Yamaha to sell Acoustic Pianos receive sales and service support materials and training that are not readily available to non-authorized retailers. This being the case, your local authorized Piano Retailer is uniquely equipped to respond to any Piano related need you might have. In the event a local Yamaha Piano Retailer is not available, please do not hesitate to contact Yamaha directly.

#### YAMAHA CORPORATION OF AMERICA

ATTN.: PIANO SERVICES

6600 Orangethorpe Avenue

Buena Park, CA 90620

Toll Free — 800/854-1569

# YAMAHA®

## ACOUSTIC PIANO

### LIMITED TEN (10) YEAR WARRANTY

As an expression of confidence in the excellence of the design, materials and workmanship involved in all the various aspects of bringing Yamaha pianos to you, Yamaha Corporation of America (hereafter referred to as Yamaha) provides the following warranty. Please read the entire text in order that you may become familiar with its terms. If you should have any questions, please contact your local authorized Yamaha Piano Retailer or contact Yamaha directly.

#### CONDITIONS OF WARRANTY

If during the 10 year period from the date of original purchase from an authorized Yamaha Piano Retailer, your Yamaha piano is found on authorized inspection to have a defect in material or workmanship, Yamaha and/or an authorized retailer or agent will repair such defect without charge for parts or labor. In the event Yamaha determines that the defect cannot be repaired, Yamaha is willing to replace the nonconforming piano with an identical model piano or one which is reasonably equivalent.

**NORMAL MAINTENANCE WORK, SUCH AS TUNING, VOICING, REGULATION, THE RESULTS OF NORMAL WEAR AND ANY ELECTRONIC OR ELECTRO-MECHANICAL DEVICES THAT MAY BE INCLUDED AS A PART OF THE PIANO ARE NOT COVERED BY THIS WARRANTY.** Electronic and/or electro-mechanical devices supplied by Yamaha as part of a Yamaha Acoustic Piano are covered by a separate warranty document.

Warranty service is limited to the fifty states of the U.S.A. and the District of Columbia. Such service is not available in the possessions or territories of the U.S.A.

**THIS WARRANTY IS VALID ONLY IF YOU PURCHASED A NEW YAMAHA PIANO FROM AN AUTHORIZED YAMAHA PIANO RETAILER AND IS EXTENDED TO THE ORIGINAL PURCHASER ONLY. IT IS NOT TRANSFERABLE TO SUBSEQUENT OWNERS.** If you wish to obtain the protection of a Yamaha warranty, you should determine that you are purchasing a new Yamaha piano from an authorized Yamaha piano retailer. Please contact Yamaha if you have questions in this regard.

**THIS IS THE ONLY EXPRESS WARRANTY WHICH YAMAHA MAKES WITH RESPECT TO YOUR PIANO. ANY IMPLIED WARRANTY APPLICABLE TO THE PIANO, INCLUDING THE WARRANTY OF MERCHANTABILITY, IS LIMITED TO THE DURATION OF THIS EXPRESS WARRANTY. YAMAHA EXCLUDES AND SHALL NOT BE LIABLE IN ANY EVENT FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES.**

Some states do not allow the exclusion or limitation of incidental or consequential damages and some states do not allow limitations on how long an implied warranty may last; therefore, the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights. You may also have other rights which vary from state to state.

In the event any of the provisions of this Warranty are found by statute or by applicable administrative or judicial entities to be unenforceable, the remaining provisions shall remain in force.

#### OWNER'S RESPONSIBILITIES

In order for Yamaha to provide proper warranty service, it is necessary that the purchaser of a new Yamaha piano assume certain responsibilities.

1. **Warranty Registration.** The retailer normally sends the Warranty Registration Card to Yamaha when the sale has been completed. Failure to return the Registration Card does not affect the warranty however, some reasonable method of establishing the purchase date is required. Due to the length of the Warranty Period, the use of the Warranty Registration Card is the best method of fulfilling this requirement. Please check with your retailer to make sure that the card has been sent.
2. **Notify an authorized Yamaha Piano Retailer of any alleged defects promptly upon their discovery with a detailed explanation of the problem.** If your points of concern have not been resolved within the 30 days following notification, contact Yamaha directly. If you have moved, contact Yamaha for the name of an authorized retailer in your new location.
3. **Permit Yamaha, an authorized Yamaha Piano Retailer, or an authorized agent to inspect and provide warranty service which shall be completed within a reasonable time.**

#### PROPER MAINTENANCE AND USE

Your new Yamaha piano should be properly used and maintained. It is therefore vitally important that you read your Owner's Manual, and be familiar with the proper installation, maintenance and use of your Yamaha piano. This warranty does not apply to failures or damage caused by the following:

1. Improper installation, maintenance, or repair.
2. Exposure to extremes in relative humidity (dryness/moisture) or temperature.
3. Abnormal strain, neglect, abuse, modification, or accidental damage.

Retailers authorized by Yamaha to sell Yamaha pianos have access to training and service support materials not readily available to others. This being the case, your local authorized Yamaha Piano Retailer, is uniquely equipped to respond to any Yamaha piano related need you might have. In the event an authorized Yamaha Piano Retailer is not readily available, please do not hesitate to contact Yamaha directly.

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